



IGS The Social Sharer: An IGS Referral Campaign Terms & Conditions

IGS Referral Campaign is organized by Integrated Global Solutions Sdn. Bhd. (interchangeably referred as “IGS”, “we” and/or “our”) and shall be subject to the Terms and Conditions herein. By participating in this Campaign, the Eligible Participants (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by IGS in respect of the Campaign shall be final and binding.

1. Eligibility and Platform

- 1.1. This Campaign is open to the following participants (“**Eligible Participants**”):
 - a. Any individuals who are 18 years old and above with valid identifications.
 - b. Any individuals residing and employed in Malaysia.
 - c. Any existing IGS’s customers can participate in this Campaign.
- 1.2. The employee(s) and affiliate(s) of IGS and AVM are not eligible to participate in this Campaign.
- 1.3. This Campaign is open to individuals with valid employment in businesses duly registered and incorporated in Malaysia.
- 1.4. By participating in this Campaign, the Eligible Participants hereby expressly agree to be bound by these Terms & Conditions.
- 1.5. This Campaign is accessible through our website, social media(s) and offline methods via sales representatives or account managers of IGS.

2. Duration

- 2.1 There are two (2) campaign periods, details are as follows:

2.1.1 Tier 1

- (a) Campaign period commencing from 29th August 2022 at 12:00:00 AM to 22nd November 2022 at 11:59:00PM (GMT +8) or until all Vouchers as stated in Clause 4 are fully exhausted, whichever is earlier (“**Campaign Period Tier 1**”)

2.1.2 Tier 2

- (a) Campaign period to commence after the end of Campaign Period Tier 1, every 3 months or until all Prizes as stated in Clause 5 are fully exhausted, whichever is earlier (“**Campaign Period Tier 2**”). Subject to the outcome of the participation in Campaign Period Tier 1, IGS reserves its sole discretion to revise, revoke, extend and/or postpone the Campaign Period Tier 2 as IGS thinks fit.

- (b) During the final week of the Campaign Period Tier 2, a lucky draw will be generated to decide the winner from the pool of Inviter's list.

3. Campaign Mechanics and Conditions

3.1 There are two types of Eligible Participants: Inviter and Referee

- a. Definition of '**Inviter(s)**': This refers to individual(s) who refers and/or provides eligible Referee(s)' details, in accordance with the criteria set forth herein to be deemed as qualified lead submission for the purposes of the Campaign.
- b. Definition of '**Referee(s)**': This refers to individual(s) who have been referred to IGS via official referral form submitted by the Inviter and passed the qualification assessment by IGS.

3.2 All leads/entries submitted must fulfill the following requirements to be qualified for this Campaign:

- a. email address with official company domain name;
- b. email address must be accurate and corresponds with the details submitted; and
- c. email address must be valid and active.

("Qualified lead/entry")

3.3 IGS will not entertain the following entries and thereby reserves its right to disqualify for entries that contain:

- a. personal email domain. (i.e: ____@gmail.com / ____@yahoo.com etc.);
- b. inaccurate information;
- c. inactive email address;
- d. duplication submission; or
- e. fake/spam lead submission.

3.4 The leads/entries may be submitted via online or offline and the information requested in the official form designated by IGS for this Campaign must be duly completed. Any incomplete leads/entries will be disqualified. To complete the submission, Inviter(s) are required to submit the following details:

- a. Inviter(s)' name and work email,
- b. Referee(s)' name, official work email, job title, and mobile number; and/or
- c. any further details as determined, amended and/or enhanced by IGS during the Campaign period.

3.5 The Inviter may submit more than one (1) Referee by using the same company email & domain. If the Inviter uses a different official company email for the same Referee, IGS will only honor one of them. Duplication submission will be disregarded.

3.6 Each Referee can only be referred once, any other attempts to refer the same Referee will be deemed invalid and thereby disqualified.

3.7 By submitting the details of the Referee(s) to IGS, the Inviter(s) acknowledge and agree that the Inviter(s) have obtained the consent of the Referee(s) to share and disclose the information to IGS and to be contacted by IGS for the purposes of this Campaign.

3.8 Upon submission, IGS will carry out assessment to ascertain the qualification of the entries. If the leads submitted qualifies our internal assessment, only then we will award the vouchers to the Eligible Participants in accordance with Clause 5 hereof. If there is a

duplication of Referee(s)' names, IGS will proceed with the submission on first come first serve basis and IGS's decision on this matter shall be final and binding.

4. Lucky Draw

- 4.1 A lucky draw will be generated in accordance with the timeline as set out in Clause 2.1.2 above.
- 4.2 Only Inviters are eligible for this lucky draw.
- 4.3 Each Inviter will be entitled to only 1 entry, regardless the number of submissions for different Referee during the Campaign period.
- 4.4 The draw will be generated via an online generator.
- 4.5 The winner will be announced through IGS social media (Facebook & LinkedIn).
- 4.6 The winner will be contacted via call or email to provide the delivery address for the prize. Failure to revert within 2 weeks of being notified via call and/or delivery to the winner's email address last recorded with IGS, IGS shall reserves its right to forfeit and/or revoke the winner(s)' prize for this lucky draw without further notice to the winner. The decision of IGS on this matter shall be final and binding. No appeal and/or dispute whatsoever against the decision made, shall be entertained.

5. Voucher and Prizes.

- 5.1 Consists of free consultation and/or GrabFood voucher worth the value of RM 30.00 only ("**GrabFood Voucher**").
- 5.2 The GrabFood Voucher are available while stocks last.
- 5.3 For Qualified lead/entry which successfully passed the internal assessment of IGS, the Referee and Inviter will be entitled to the following respectively:

5.3.1 Referee

- a. Get a free consultation with IGS, whereby the consultation shall be confined to the services provided by IGS as a system integrator. Any further consultation is to be at the discretion of IGS.
- b. Referee will be contacted by call/email to be invited to a free consultation with IGS representatives.

5.3.2 Inviter

- a. Get a GrabFood Voucher with the value of RM30.00 only which is subject to the terms and conditions specified by Grab thereof.
 - b. This voucher is not exchangeable for cash, benefits, services and/or any substitutes of similar value.
 - c. The GrabFood Voucher will be forwarded to the Inviter via email in the form of code or in any manner thinks fit and proper by IGS thereafter.
 - d. Notwithstanding that, IGS reserves the right to substitute the Vouchers with any other item(s) of similar market value.
 - e. Each Inviter has a maximum cap of five (5) vouchers & lucky draw entries throughout the Campaign.
 - f. If there is a duplication of Referee, the Inviter will only receive the GrabFood Voucher once.
- 5.4 Vouchers and Prizes are not transferable nor exchangeable and will be only issued to the winners as verified by IGS. All prizes are given on an "as is" basis and are not exchangeable for cash, credit, other items or voucher, in part or in full.
 - 5.5 The winners acknowledge and agree that IGS reserves the right to disqualify participation of the Campaign or withdraw any voucher or prizes from the winner if:

- a. The winner is found or suspected of tampering with the Campaign mechanics or the operations of the Campaign;
- b. The winner is found or suspected of undertaking fraudulent activities or other activities harmful to the Campaign;
- c. The winner has misrepresented or misled in the information provided to IGS; or
- c. The winner is in breach of his/her/their obligations or any Terms and Conditions of this Campaign. Notwithstanding the above, IGS reserves the sole discretion to reject any participants or the winners without assigning any reasons whatsoever.

6. **General Term and Conditions**

- 6.1 IGS shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed provided the same is not caused by IGS.

Discretion of IGS

- 6.2 IGS reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the Terms and Conditions contained herein, from time to time by giving at least two (2) days (“day” shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the IGS website (www.igsb.com.my) or through any other channel determined by IGS. Notwithstanding that, IGS, in its sole discretion, reserves the right to modify this terms and conditions without any prior notice, if required for the smooth running of the Campaign. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.
- 6.3 By participating in this Campaign, Eligible Participants agree to access the form provided by IGS or visit IGS website (www.igsb.com.my) on a regular basis to view the Terms and Conditions herein and seek clarification from IGS should any of the Terms and Conditions be not fully understood.

Privacy Notice

- 6.4 By participating in this Campaign, Eligible Participants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by IGS in accordance with the Personal Data Protection Act 2010 (PDPA) Form for individual customers. In respect to the form for individual customers, Eligible Participants agree and consent to his/her personal data or information being collected, processed and used by IGS for:
- a. the purposes of the Campaign; and
 - b. marketing and promotional activities conducted by IGS, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation to the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Participants agree to co-operate and participate in all advertising and publicity activities of IGS in relation to the Campaign.

Exclusions & Limitation of Liability

- 6.5 IGS and its officers, servants, employees, representatives and/or agents (including without limitation, any third-party service providers engaged by IGS for the purposes of this Campaign) shall not be liable to Eligible Participants in this Campaign for any

direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence by IGS.

- 6.6 Winners shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in this Campaign, redemption and/or utilisation of the prizes. IGS shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.

Force Majeure Events

- 6.7 IGS shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of IGS.
- 6.8 IGS may disqualify/reject any Eligible Participant who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

Governing Law & Jurisdiction

- 6.9 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia. For information, enquiries, feedback and/or complaints related to this Campaign, please contact IGS's hotline at +603-5631 2385. Alternatively, for feedback and/or complaints, Eligible Participants may choose to e-mail IGS via marketing@igsb.com.my.

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